Defense Contract Management Agency Overview Briefing

Presented By:

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DCMA Customer Liaison to AAC

Date: **14 Apr 09**

Topics to Discuss

- **Introduction**

- **Mission and Vision**

- **Organizational Structure**

- **Size and Scope**

- **Roles and Responsibilities**

- **How to Find Us/How to Find Out More About DCMA**

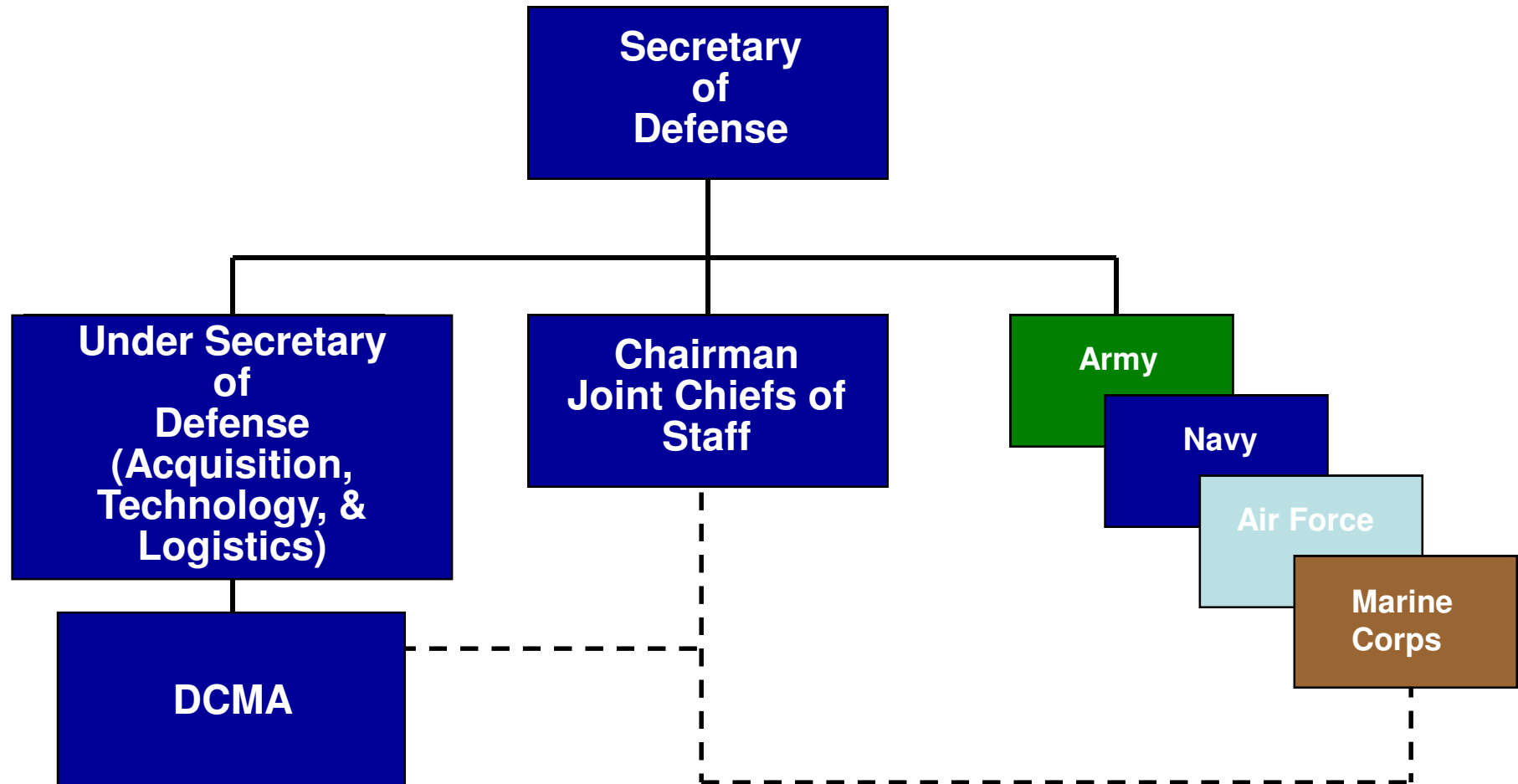# Mission and Vision

- **Mission:**

  We provide Contract Administration Services to the Department of Defense Acquisition Enterprise and its partners to ensure delivery of quality products and services to the warfighter; on time and on cost.
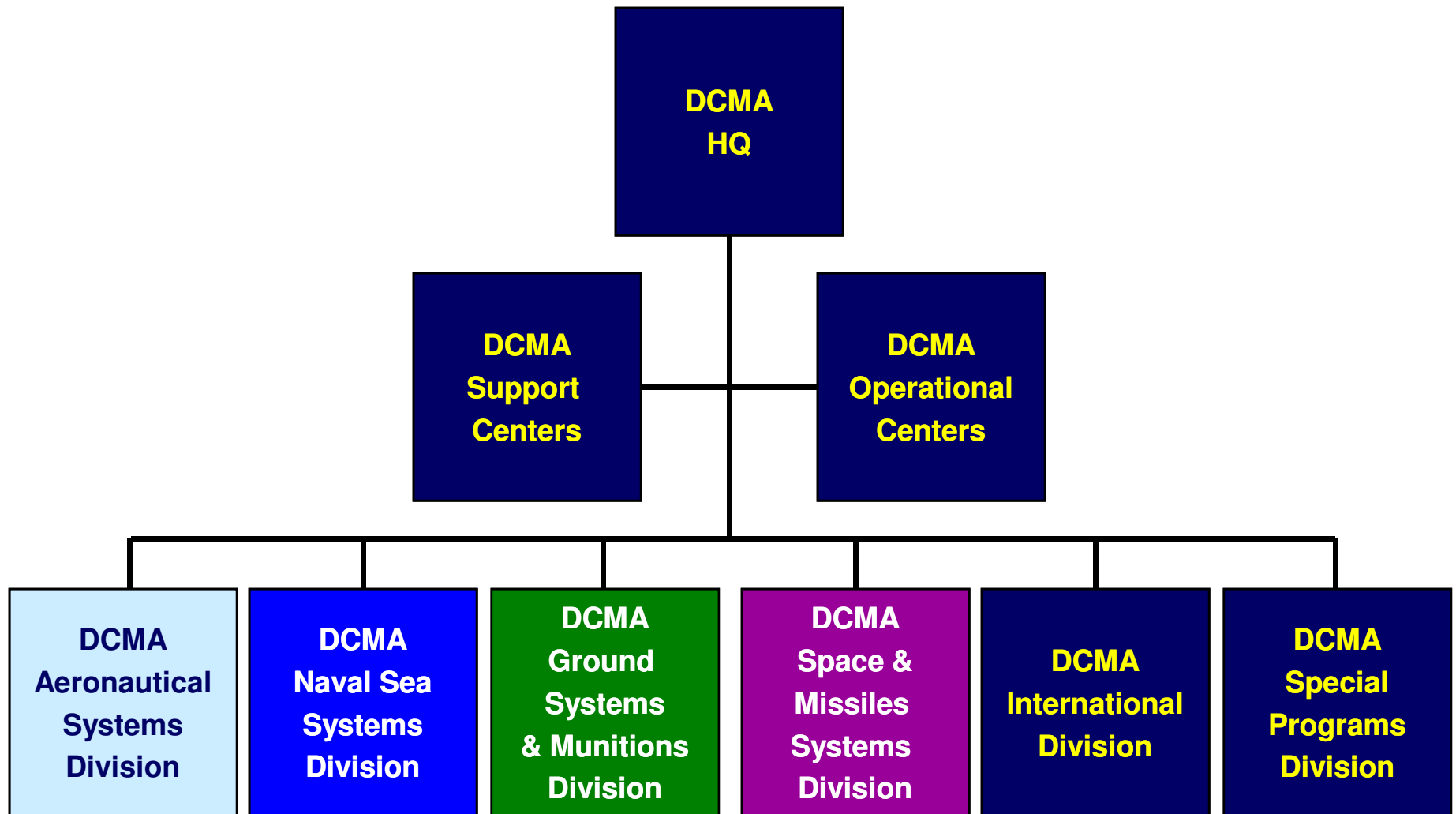
- **Vision:**

  DOD's leading experts in Quality Assurance, Cost, Schedule, and Supply Chain Predictability; and Contract Administration; enabling our partners to achieve contract objectives.

DCMA is a Team Member...

...In the defense acquisition community

Secretary of Defense

Under Secretary of Defense (Acquisition, Technology, & Logistics)

Chairman Joint Chiefs of Staff

Army

Navy

Air Force

Marine Corps

DCMA

Historical Perspective – Service PROs/DCAS to DLA (1990) to DCMA (2001)

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DCMA Organization

DCMA
Defense Contract Management Agency

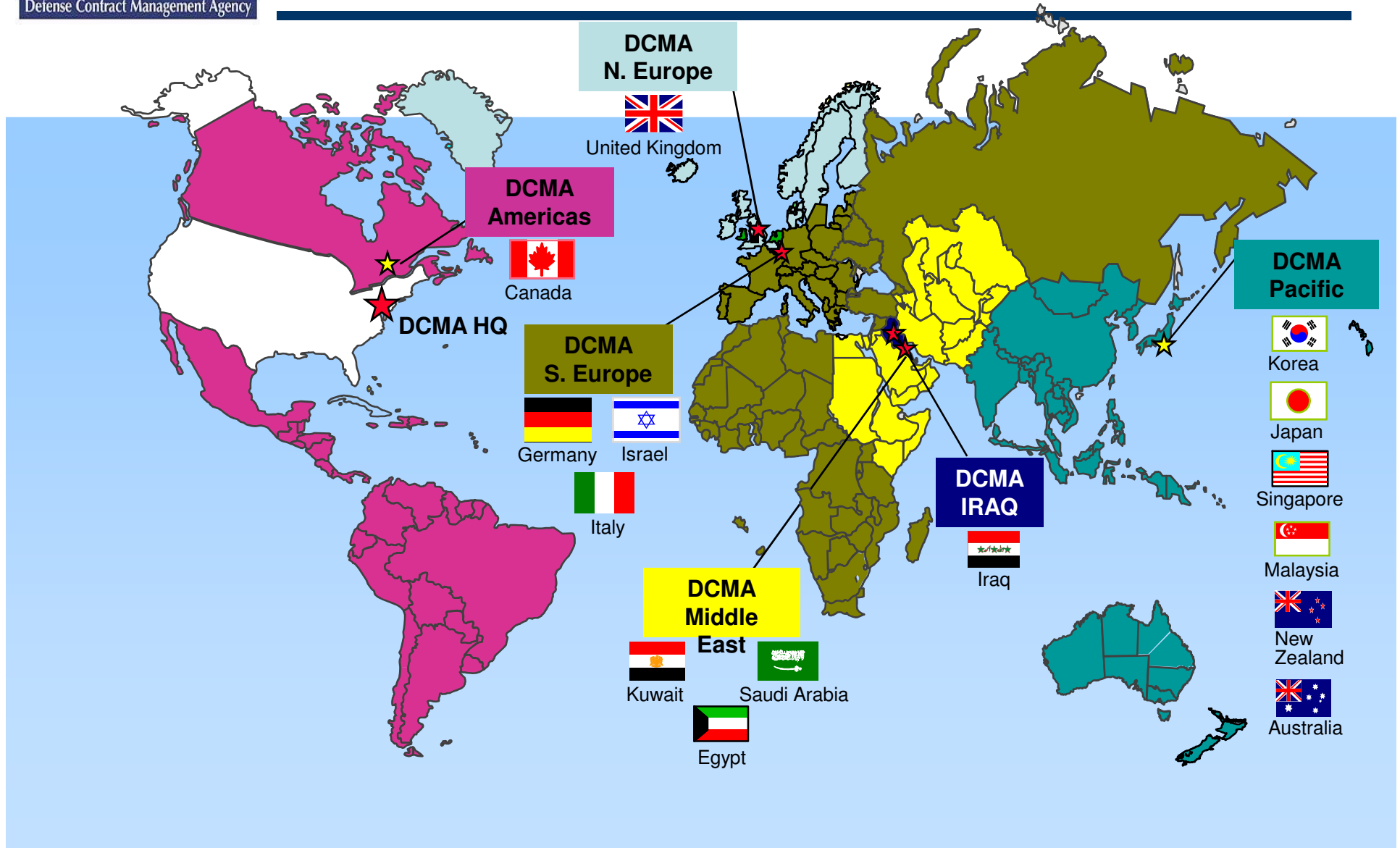| Aeronautical Systems Division	Naval Sea Systems Division	Ground Systems & Munitions Division	Space & Missile Systems Division	International Division	DCMA Special Programs Division
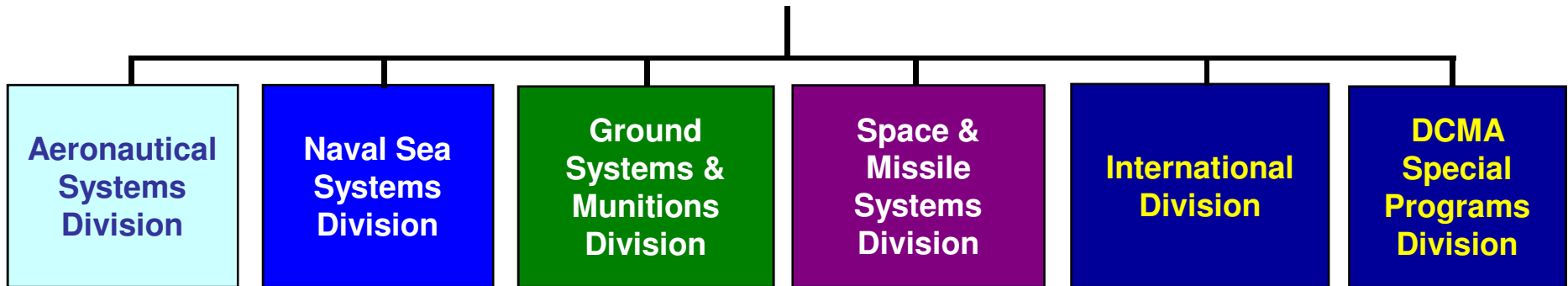
- **Each Division responsible for:**
  - **Commodity/products line**
  - **Customer engagement**
    - **Related PEO Portfolios and Sustainment activities**
  - **Resourcing and directing Contract Management Offices (CMO)**

- **Lead CMO**
  - **Platform focused**

Worldwide Operations (International)

DCMA — Defense Contract Management Agency

DCMA N. Europe
United Kingdom

DCMA Americas
Canada

DCMA HQ

DCMA S. Europe
Germany   Israel
Italy

DCMA Middle East
Kuwait   Saudi Arabia
Egypt

DCMA IRAQ
Iraq

DCMA Pacific
Korea
Japan
Singapore
Malaysia
New Zealand
Australia

Worldwide Acquisition Impact

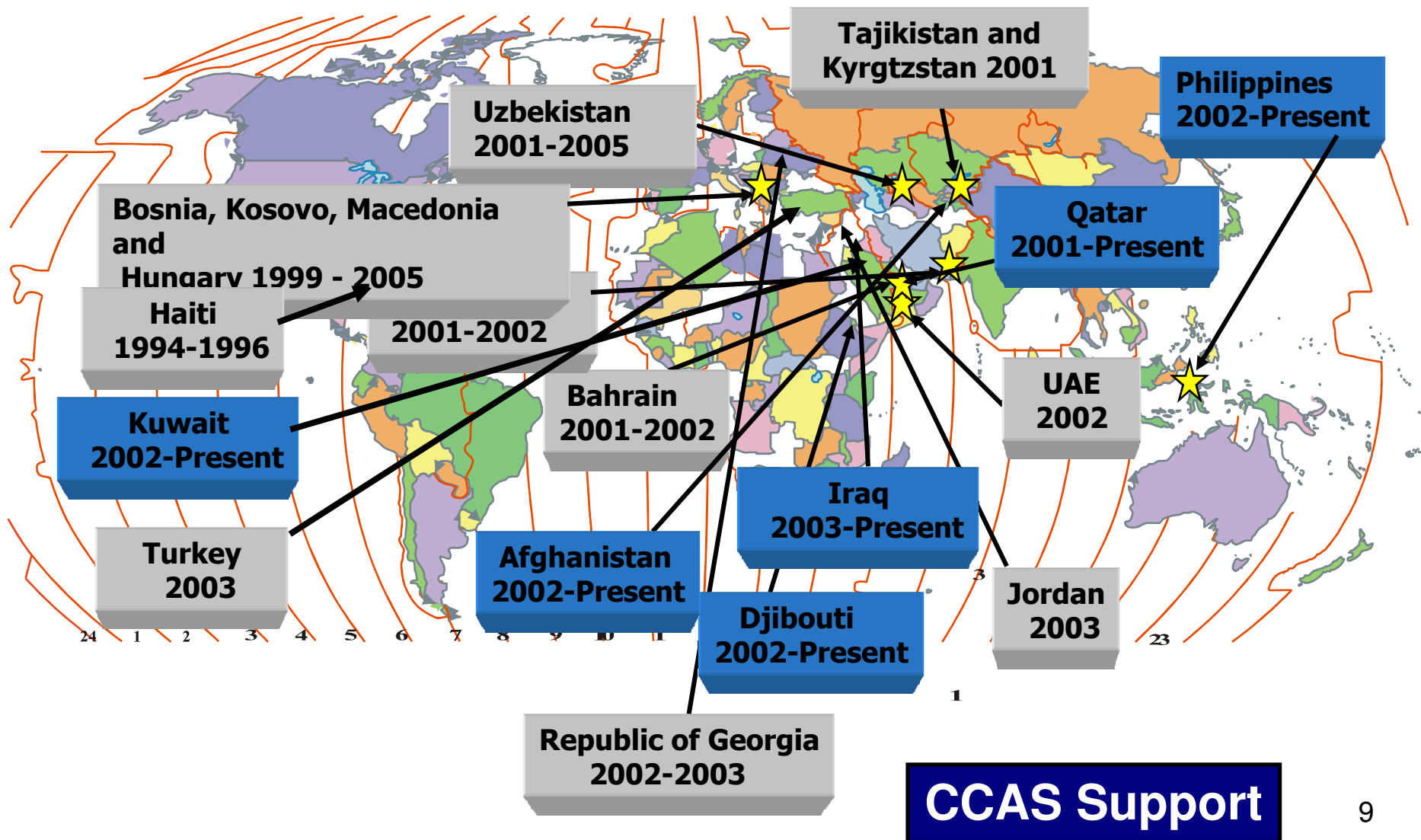**DCMA** — Defense Contract Management Agency

Scope of Work

- $2,137B Face Value of Contracts
- 18,585 Contractors
- 320,809 Contracts
- $213B Unliquidated Obligations
- ACAT 1 and 2 programs
- Flight Operations (1,150 Aircraft/yr)
- $112B Gov't property in plant
- $8B Progress Payments
- $19B Performance Based Payments

Span of Control

- 9,516 civilian professionals
    -- ACOs, PI, QA, Engr, IS, Prop
- 900+ locations
- 47 major field commands
- $1.1B budget authority
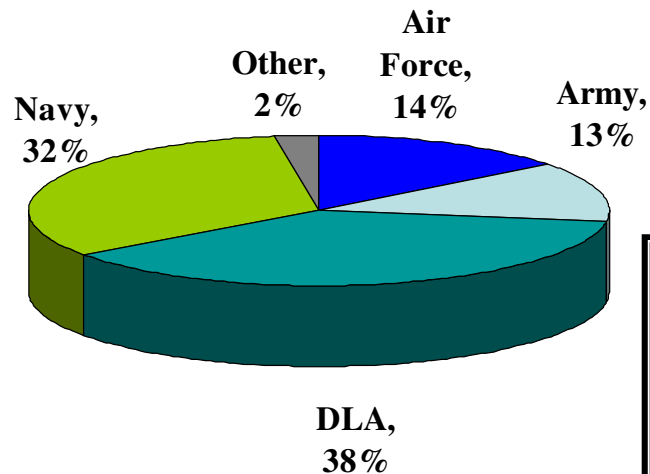- $117M reimbursable w/FMS
- Combat Support Agency

Supporting the Warfighter

DCMA — Defense Contract Management Agency

- Tajikistan and Kyrgtzstan 2001
- Philippines 2002-Present
- Uzbekistan 2001-2005
- Bosnia, Kosovo, Macedonia and Hungary 1999 - 2005
- Haiti 1994-1996
- 2001-2002
- Qatar 2001-Present
- Kuwait 2002-Present
- Bahrain 2001-2002
- UAE 2002
- Turkey 2003
- Afghanistan 2002-Present
- Iraq 2003-Present
- Jordan 2003
- Djibouti 2002-Present
- Republic of Georgia 2002-2003

CCAS Support

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DCMA — Defense Contract Management Agency
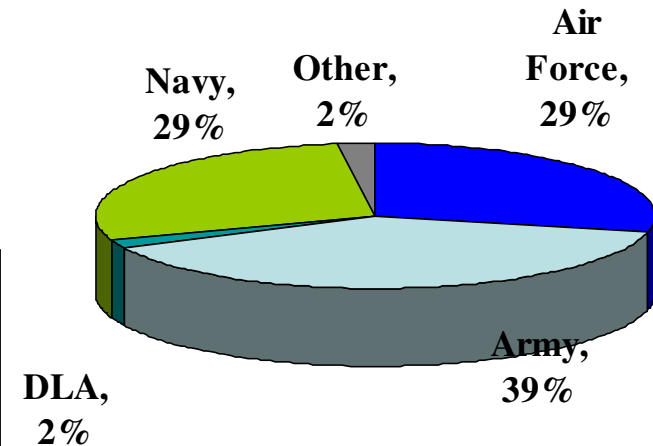
Contract Workload by Service

of Contracts/Value

Total Contract Face Value = $2,137B
Total Obligated Value = $1,273B
Total Unliquidated Value = $214B
Total Number of Contracts = 321K
Total Number of Contractors = 19K

6 Divisions
- Aeronautical Systems
- Ground Systems & Munitions
- International
- Naval Sea Systems
- Space & Missile Systems
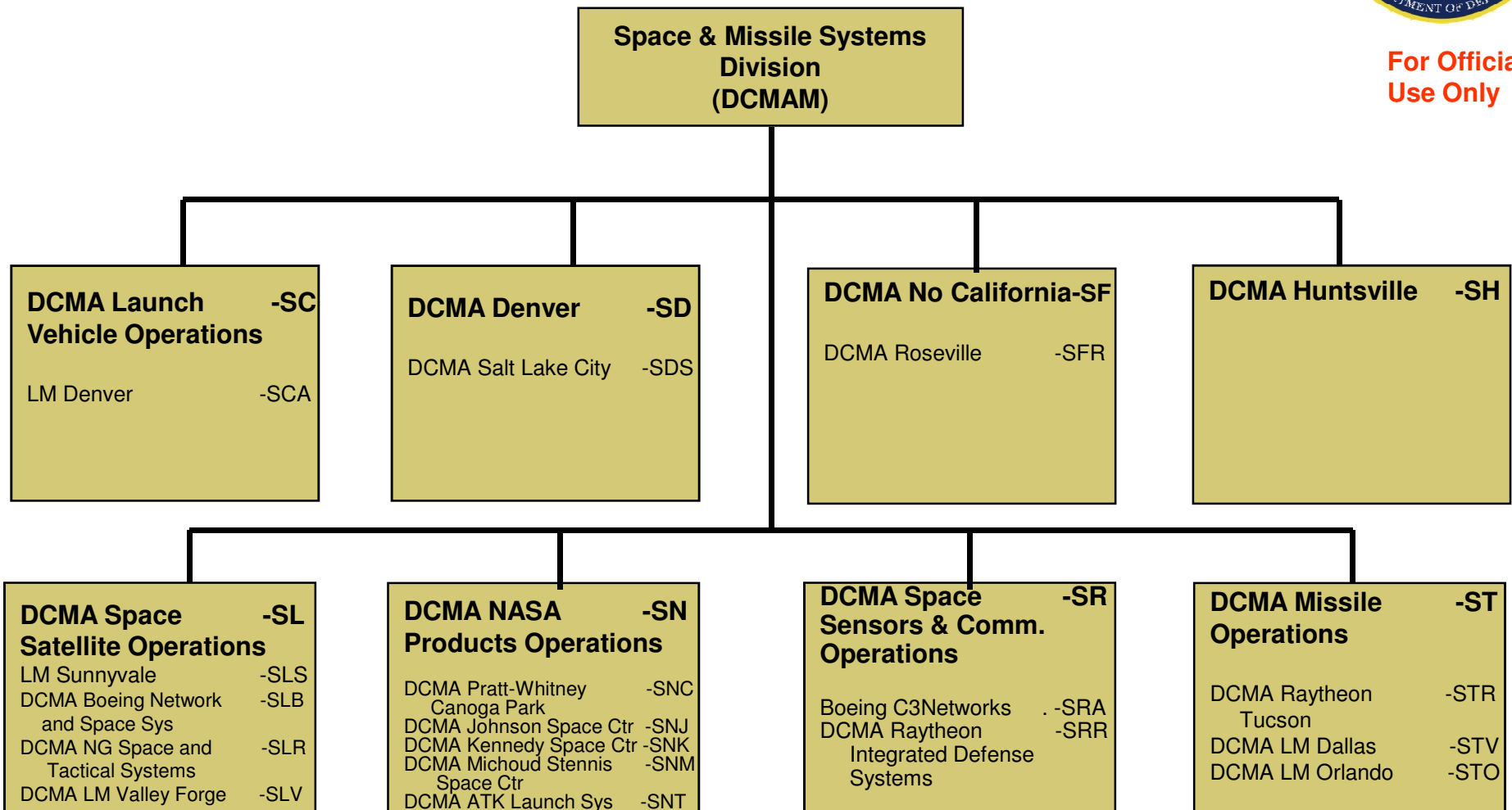- Special Programs

47 Contract Admin Offices

Contracts by Service

Other, 2%
Air Force, 14%
Army, 13%
Navy, 32%
DLA, 38%

(321K)

Unliquidated $ by Service

Navy, 29%
Other, 2%
Air Force, 29%
Army, 39%
DLA, 2%

($213B)

as of December 2008 (Parts A & B / Sections 1 – 4)

Space & Missile Systems Division

Space & Missile Systems Division (DCMAM)

DCMA Launch Vehicle Operations -SC

LM Denver   -SCA

DCMA Denver -SD

DCMA Salt Lake City   -SDS

DCMA No California-SF

DCMA Roseville   -SFR

DCMA Huntsville -SH

DCMA Space Satellite Operations -SL

LM Sunnyvale   -SLS
DCMA Boeing Network   -SLB
  and Space Sys
DCMA NG Space and   -SLR
  Tactical Systems
DCMA LM Valley Forge   -SLV

DCMA NASA Products Operations -SN

DCMA Pratt-Whitney   -SNC
  Canoga Park
DCMA Johnson Space Ctr -SNJ
DCMA Kennedy Space Ctr -SNK
DCMA Michoud Stennis   -SNM
  Space Ctr
DCMA ATK Launch Sys   -SNT

DCMA Space Sensors & Comm. Operations -SR

Boeing C3Networks   . -SRA
DCMA Raytheon   -SRR
  Integrated Defense
  Systems

DCMA Missile Operations -ST

DCMA Raytheon   -STR
  Tucson
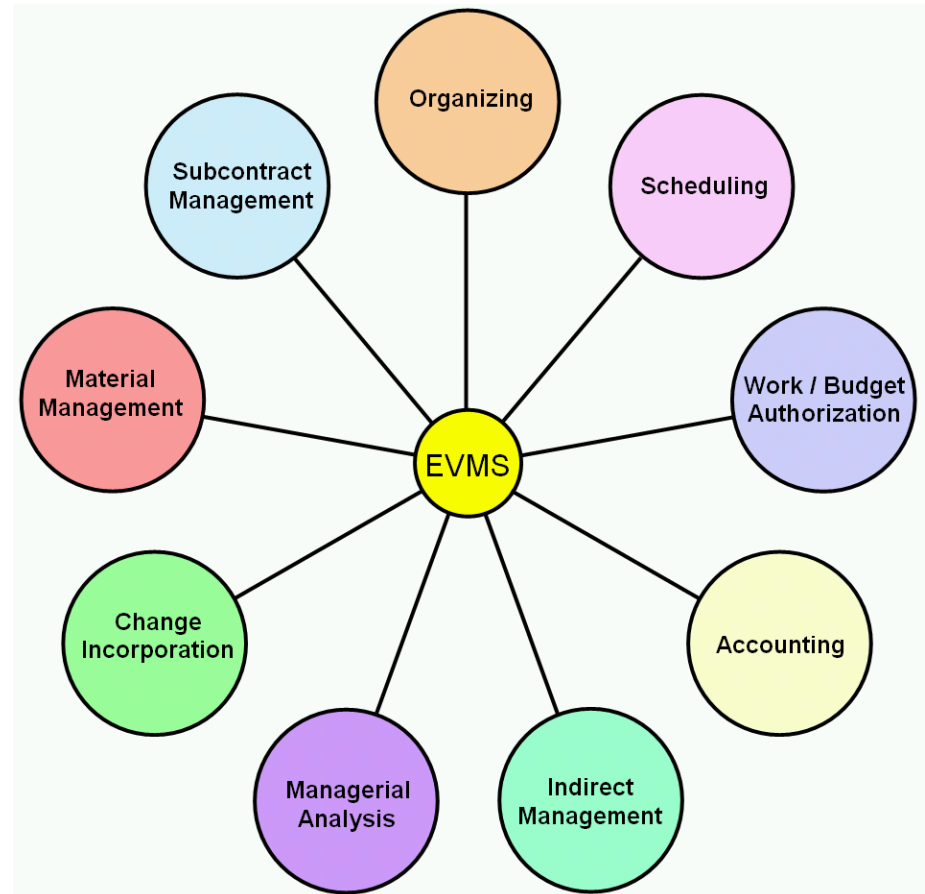DCMA LM Dallas   -STV
DCMA LM Orlando   -STO

Major Program Support

- **ACAT I and II**

- **Program Integrator (PI)**
  - **DCMA team lead for a major program**

- **Program Support Team (PST)**
  - **Multifunctional DCMA team supporting the program**

- **Support PI/Support PST**

- **MOA**
  - **Desirable for ACAT I - II**
  - **Identifies customer outcomes and DCMA Performance Commitments and strategies**

DCMA CENTERS

- **Customer Liaison**

- **Earned Value Management**

- **Industrial Analysis**

- **Small Business**

  (General Mailbox – smallbusinesscenter-inbox@dcma.mil)

- **Business Operations**
  - **Contract Purchasing**
    System Review
  - **Property**
  - **Plant Clearance**
  - **Terminations**

- **Technical Operations**
  - **Packaging**
  - **Contract Safety**
  - **Transportation**

Executive Agent of EVM

DCMA — Defense Contract Management Agency

- **EVM is the use of an integrated management system that coordinates work scope, schedule, and cost goals and objectively measures progress toward these goals**

- **EVM is a widely accepted industry best practice for project management in government and commercial sectors**

- **Governed by industry standard (ANSI/EIA-748)**

- **The 32 EVM system guidelines in ANSI/EIA-748 address nine management processes**

Diagram centered on EVMS with surrounding nodes: Organizing, Scheduling, Work / Budget Authorization, Accounting, Indirect Management, Managerial Analysis, Change Incorporation, Material Management, Subcontract Management

EVM is a management control tool for program managers.

Involvement by Acquisition Phase

DCMA — Defense Contract Management Agency

A		B		C	IOC	FOC
Material Solution Analysis	**Technology Development**	**Engineering & Manufacturing Development**		**Production & Deployment** FRP DR		**Operations & Support**

Pre-Systems Acquisition
Sustainment

Systems Acquisition

DCMA Effort

Acquisition Strategy
Industrial Assessments
Past Performance
IPT Pricing
Small Bus Plan

Program Integration
Earned Value Mgt.
Systems Review
Risk Management
Fwd Pricing Rates
S/W & Systems Eng.

Quality Assurance
Product Acceptance
Production Scheduling
Property
UCAs
Payments

Contractor Depot Maint.
Sustainment
Critical Spares
Supplier Management

Closeout
Final Rates
Plant Clearance

Acquisition Planning Support & Services	**Engr Concept Dev R & D Contracts S/W Design/Dev**	**Systems Review Final Engr Design Mfg Plan Quality Systems EMD Contracts S/W Dev & Proof**	**Prod Surveillance Quality Control Engr Support Prod Contracts**	**Follow On Contract Spares Upgrades**

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What DCMA Can Do *Pre-Award* (FAR Part 42.302)

DCMA provides advice and services to help construct effective solicitations, identify potential risks, select the most capable contractors, and write contracts that meet the needs of our customers in DoD, Federal and allied government agencies.

- **Pre-Award Surveys** (allow 30 Days)
  - **Technical Capability**
  - **Production Capability**
  - **Quality Assurance System Analysis**
  - **Financial Capability**
  - **Purchasing & Subcontracting**
  - **Safety**
  - **Other**
- **Capability Surveys** – **Contractor Capability**
- **Cost/pricing data Analysis of Proposals**
- **Technical Support to Negotiations** – **Analysis of Material and Labor Hours on Proposal**
- **Alpha Contracting** – **recommend contract terms, conditions, realistic schedule**
- **Industrial Analysis Capabilities** – **National Contractor Base Readiness**
- **Participate in Source Selection**

What DCMA Can Do P*ost-Award* (FAR Part 42.302)

DCMA monitors contractors' performance and management systems to ensure that cost, product performance, and delivery schedules are in compliance with the terms and conditions of the contracts. Monitor/report on cost, performance and schedule

- Product Assurance

  - Production - Technical Surveillance to provide anticipatory notification of schedule slippage, root cause analysis, recommendations, recovery plan

  - Quality Assurance – ensure compliance to contract requirements; key manufacturing processes reviews

  - Engineering System Reviews, Configuration Management, Test & Evaluation

  - Software Surveillance – Capability Maturity Model Integration (CMMI) Assessment; Oversight of contractor working to documented SW procedures; witnessing tests and info given to PI

- **EVMS - Independent Program Analysis of Cost, Schedule, Performance variances, etc.**

- **Program IPTs**

- **Progress Payment / Performance-based Payment - Technical Assessment (% complete; ETC;) & Approval**

- **Contract Negotiations - of cost or price to definitize letter contracts, repair orders, etc.**

- **Contract Closeout – Physical completion determination; Deobligation audits; Final Vouchers; coordination with DCAA & DFAS**

- **Forward Pricing Rate Agreements - Negotiations**

- **Cost Accounting Standards / Disclosure Statements monitoring and recommendations**

- **Cancelling Funds – secure timely payment vouchers; contract data integrity**

- **Corrective Action Requests, Level I-IV**

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Customer Liaison Representatives

- **DCMA representative located at most major buying commands**

- **Functions**
  - **Facilitate the resolution of acquisition problems or issues**
  - **Facilitate communication between DCMA and the customer**
  - **Arrange for DCMA services – pre and post award**
  - **Provide strategic information on customer priorities**
    - **Specific skill sets / functions needed**
    - **Emerging Workloads**
    - **Organizational Changes**
  - **Educate customers on DCMA capabilities, services, and limitations**
  - **Facilitate customer visits**

Customer Liaison Representative Locations
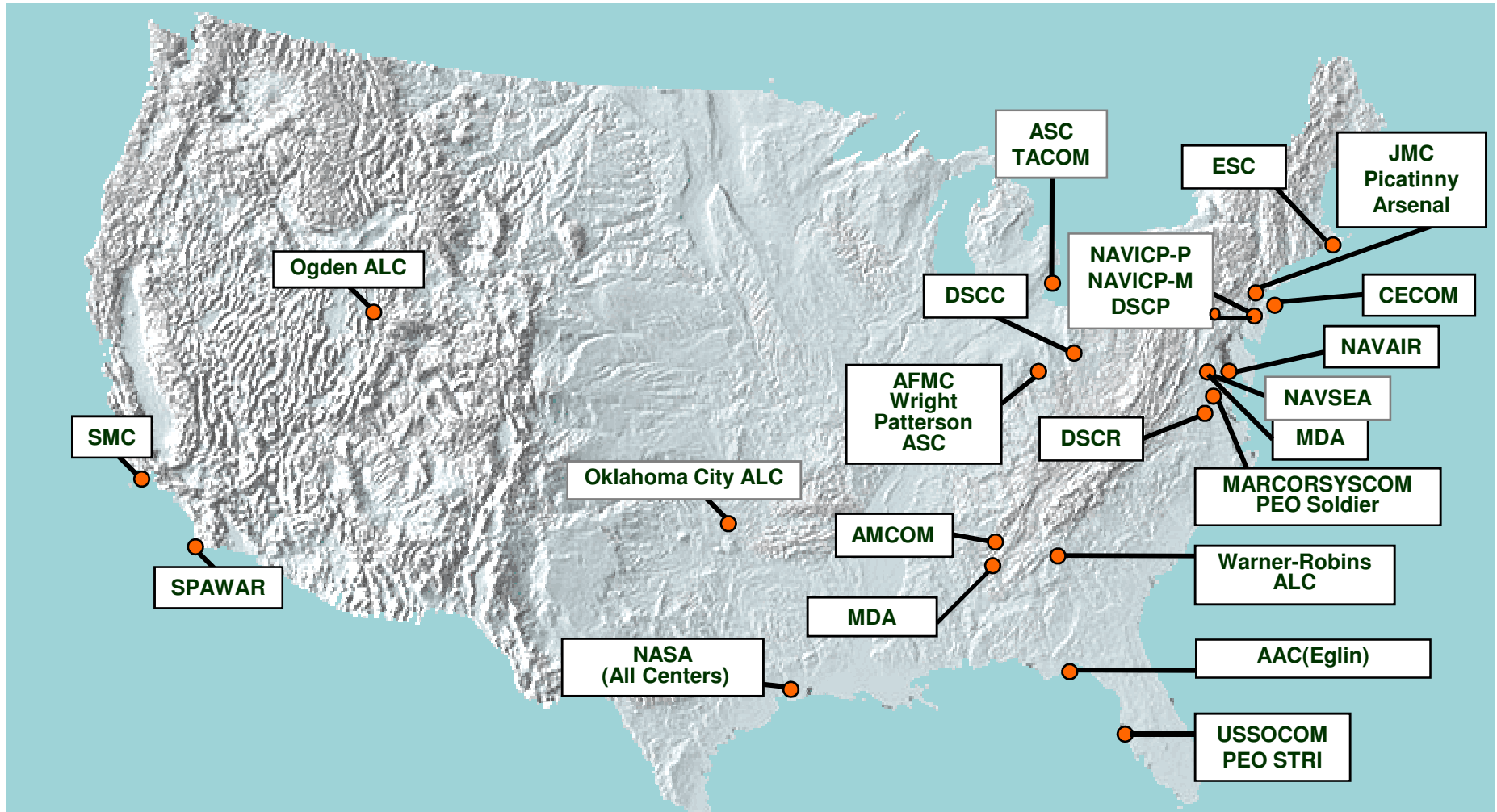
22 Liaisons on-site with DoD Major Buying Commands & NASA

Electronic Resources that can help You

DCMA Home Page - **http://home.dcma.mil/**

> DCMA Employee Directory and links to much info, such as DCMA Guidebook, contract closeout info, etc.

> **Customer Page** includes links to -

>> *Contract Management Team (CMT) Search*

>> Preaward Survey Managers Listing

>> CAS Component Directory

>> **External Web Access Manager (EWAM) eTools Applications (or click the EWAM icon on the DCMA Public Page – www.dcma.mil)**

Electronic Resources that can help You

- **EWAM – External Web Access Management**

- **Provides access to many of DCMA's web based applications**

  - **Customer applications include**

    - **Delivery Schedule Manager (DSM) -** Good method of communication regarding delivery schedule status/delinquencies/customer requests

    - **Preaward Survey System (PASS)** – opened for access *May 07* – request a preaward survey for a new contract requirement or view prior preaward survey results

Electronic Resources that can help You

- **MOCAS** - good source for data on contracts/contractors – dollars on contract, payment status, delivery performance…(Password required)

- **Wide Area Workflow (WAWF)** – not a DCMA system, but important to you – WAWF is a system for electronic acceptance and invoicing on DoD Contracts – view/work/print receiving reports and invoices **https://wawf.eb.mil/** (password required)

- **Web Based Shared Data Warehouse (SDW)** – Canned queries provide MOCAS data in a spreadsheet format (password required)

How to Provide Feedback on Our Products and Services

QUESTIONS ???

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